



**Welcome to the
Hendrick Best Practices
for Adult Learners
Conference**



First-Timers Session

Presented by:

**Martha Jordan – Dir. Of Admission Services and Adult Learner Advocacy
Continuing Education and World Campus**

Apryl Kadish - Adult/Veteran Admissions Counselor, Penn State Fayette



Commission for **Adult Learners**



Shirley Hendrick (1936–2000), was the inaugural chair of the Commission for Adult Learners in 1998 and the first recipient of an award named in her honor. Dr. Hendrick was a tireless advocate for adult learners at Penn State. She served as the Associate Dean for Continuing Education in the Smeal College of Business Administration and was committed to providing adult learners with access to degree and certificate programs.



Commission for **Adult Learners**

Sponsors of the Commission for Adult Learners are:



Dr. Robert N. Pangborn,
Interim Executive Vice President
and Provost



Dr. Madlyn H. Haynes,
Vice President for
Commonwealth Campuses



Damon Sims,
Vice President for Student Affairs



Dr. Craig D. Weidemann,
Vice President for Outreach



Dr. W. Terrell Jones,
Vice Provost for Educational Equity



Commission for **Adult Learners**

<http://www.outreach.psu.edu/commission/>

Penn State's Commission for Adult Learners is composed of faculty, staff, and students from several University locations. Members are dedicated to improving the adult learner experience at Penn State. Commission members are invited to join and serve a three-year membership.

Penn State's definition of an adult learner is a person who:

- is 24 years of age or older; or
- is a veteran of the armed services; or an active duty service member; or
- is returning to school after four or more years of employment, homemaking, or other activity; or
- assumes multiple adult roles such as parent, spouse/partner, employee, and student.



Commission for **Adult Learners**

The charge to the Commission is to:

- provide a visible University-wide body whose primary purpose is to contribute to a supportive climate for adult learners;
- monitor the recruitment, retention, customer satisfaction, and status of adult learners;
- recommend changes in policy, practice, and procedures that negatively impact adult learners;
- foster coordination and information exchange regarding programs and services that attract and retain adult learners;
- advocate for adult learners' concerns by providing advice and consultation or conducting special studies where appropriate;
- serve as a repository and facilitating body for all adult learner-focused initiatives University-wide.



Commission for **Adult Learners**

Sub-committee participation is open to anyone interested in participating.

Awards and Recognition Committee

Chair, Paula Pierce

Task: To review nominations and select recipients for the Commission's awards and recognitions, according to established selection criteria:

- Shirley Hendrick Award
- Annual Recognitions



Commission for **Adult Learners**

Hendrick Best Practices for Adult Learners Conference Planning Committee Chair, Judy Wills

Task: To plan, coordinate, and present a conference that showcases best practices of the University's adult learner practitioners.



Commission for **Adult Learners**

Prior Learning Assessment (PLA) Committee **Chair, Pat Shope**

Task: To identify institutional issues of Prior Learning Assessment (PLA), including common definitions, usage, benefits, and efficiencies; and student, faculty, and staff training.

Recommendations may be made regarding the format and delivery of PLA awareness information.



Commission for **Adult Learners**

Faculty Engagement Subcommittee

Co-Chairs, Martha Aynardi and Karen Pollack

Tasks: To Identify best practices that encourage and support faculty engagement and appropriate methods for disseminating this information.



Commission for **Adult Learners**

The Population We Serve:


Adult Learner Undergraduates and Graduates at our campus locations

	# Adults	Campus Enrollment	% Adults	Adult %Increase/Decrease
ABINGTON	1,207	4,372	28%	6%
ALTOONA	643	4,573	14%	-15%
BEAVER	167	1,124	15%	-2%
BERKS	741	3,437	22%	-4%
BRANDYWINE	461	1,939	24%	10%
DU BOIS	337	959	35%	-22%
ERIE	831	4,723	18%	3%
FAYETTE	448	1,131	40%	-6%
GREATER ALLEGHENY	166	815	20%	-1%
HARRISBURG	2,727	5,265	52%	-4%
HAZLETON	206	1,329	16%	6%
LEHIGH VALLEY	302	1,197	25%	14%
MONT ALTO	430	1,431	30%	-2%
NEW KENSINGTON	354	1,025	35%	-5%
SCHUYLKILL	272	1,182	23%	-7%
SHENANGO	504	807	62%	0%
WILKES-BARRE	268	878	31%	-27%
WORTHINGTON SCRANTON	503	1,598	31%	-8%
YORK	862	1,896	45%	-9%
Total Campus	11,294	39,261	29%	-4%
WORLD CAMPUS	10,264	11,236	91%	22%
UNIVERSITY PARK	9,257	50,303	18%	-1%
Total Penn State	30,398	98,960	31%	4%



Commission for **Adult Learners**

<http://www.outreach.psu.edu/adult-learners/it-shows-contact.htm>



Penn State for Adult Students

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- » [Programs for Adults](#)
- » [Registering for a Course](#)
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Campus Contacts

Each campus has designated an adult learner enrollment coordinator who can help you with overall University questions and be your guide to locating the right contact points and information for admissions, financial aid, programs, and scheduling.

If you are looking for professional development programs or flexible scheduling options like evening, weekend, and online courses, start by calling the Penn State Continuing Education office at the location you wish to attend. Continuing Education can also help you with short-term certificate programs and degree programs just for adult students.

Penn State Abington

Adult Enrollment Coordinator
 Steven G. Mostert (Steve), Director of Enrollment Management
sxm5@psu.edu
 215-881-7347

Abington Continuing Education
 Dr. Jane A. Owens, Regional Director of Continuing Education
jao1@psu.edu
 215-881-7396
 122 Sutherland Building
 1600 Woodland Road
 Abington PA 19001-3990

Penn State Altoona

Adult Enrollment Coordinator
 Kathleen D. Eberhardt (Kathy), Counselor
kme141@psu.edu
 814-949-5084

Altoona Continuing Education
 814-949-5535
 1444 11th Avenue, Suite 2A



Questions?

Enjoy the Conference!